

Technical Manager at The Nines Hotel – Ayia Napa

Are you ready to **take your career to The Nines?**

The Nines, a new five-star hotel, will very soon open its doors at the vibrant and cosmopolitan Ayia Napa. With the casual luxury approach, we aim to offer all our guests an exceptional and memorable experience in a relaxed but indulgent atmosphere.

Do you have experience as a Technical Manager/Chief Engineer? Are you a passionate, proactive, results-driven, and guest-oriented professional? Do you have a dynamic personality and willingness to go beyond what is expected to create an outstanding experience for the hotel's guests? Then perhaps this job opportunity is for you!

We are currently looking to recruit an experienced Technical Manager who will be reporting to the Head of Operations. More specifically, the Technical Manager will be responsible for ensuring effectively the preventive and corrective maintenance of all systems and equipment within the vicinity of the hotel in order all guests to enjoy an exceptional and uninterrupted experience, as well as creating and maintaining a highly productive, engaged, and satisfied team.

Main responsibilities:

- Develop policies, procedures and plans to ensure the effective and cost-efficient operation and maintenance of all electromechanical and IT systems and equipment within the vicinity of the hotel and monitor their effective implementation through key performance indicators
- Develop the departmental budgets and ensure that the systems and equipment operate within the approved budgets
- Prepare reports and when needed suggest amendments to increase profitability
- Work closely with the Finance department to ensure sufficient supplies of spare parts
- Ensure that all systems and equipment are installed and proactively maintained in line with the suppliers' manuals, guidelines and relevant legislations
- Plan and ensure the implementation of the preventive maintenance
- Conduct daily/weekly audits to ensure high quality maintenance and repairs as per the hotel's standards
- Monitor the energy consumption and when possible, make the necessary actions to decrease the consumption levels
- Ensure that the water and air quality are in line with the hotel's standards and legal requirements
- Manage waste and introduce initiatives to minimize further the levels of waste
- Ensure that all existing and potential hazards are identified and corrected
- Have a proactive approach to anticipate guests' needs, improve guests' satisfaction levels, and when necessary, introduce new initiatives and programs to improve the satisfaction levels
- Ensure that the guests' complaints are handled properly and on time and make the necessary actions to reverse an unpleasant experience
- Create and maintain a friendly, inclusive, and supportive working environment
- Manage, inspire, mentor, and develop the Maintenance team
- Provide constructive feedback to employees and enable them to achieve their full potential
- Prepare employees' rosters

The ideal professional shall have the following qualifications, experiences, and skills:

- Diploma or University degree in Engineering or any other related field
- Minimum 3 years working experience in a similar role
- ETEK membership will be considered an advantage
- Excellent knowledge of Greek & English languages
- Computer Literate
- Excellent management skills with hands-on approach
- Strong decision making & problem-solving capabilities
- Analytical skills
- Guest-oriented mindset
- Pleasant and integer personality
- Flexibility and adaptability
- Self-motivation

What we offer:

- Competitive remuneration package
- Continuous learning opportunities
- Be the first to know the hotel's new career opportunities
- Complimentary meals and beverages
- Discounts on restaurants, bars, spa and much more.

If you are intrigued by the idea of joining the newly established team of The Nines hotel, we will be happy to receive your CV at hr@thenineshotel.eu. The job vacancy will be open until the **10th of November 2023**.

All applications will be treated confidentially, and all applicants' personal details will be kept in our database for a period of 1 year for current and future job vacancies.

For further information about the job vacancy, you may contact us at +357 23 725 111.